1. Performed quality assurance testing of new installations and recently updated software solutions, checking for functionality and compatibility issues.
2. Applied necessary support packs to SAP and Oracle products, maintaining up-to-date and secure software installations.
3. Implemented several SAP products, including NetWeaver and J2EE platform.
4. Aided in problem resolution tasks via in-person and on-call availability, maintaining resolution rate of [Number]%.
5. Drafted database reorganization strategies to reduce hardware and operational waste.
6. Operated within several environments such as IBM AIX, Linux Affinity and others.
7. Traveled to client locations to implement SAP solutions, and offered post-installation support services.
8. Coached and supported third-party clients, creating self-sufficient competencies within customer service personnel.
9. Architected SAP solutions by prioritizing simplicity, appropriate scale, resiliency and maintainability.
10. Integrated third-party software into SAP-based solutions and installations, verifying compatibility and interoperability.
11. Tuned performance of SAP products to meet prescribed needs of [Type] department.
12. Recommended and built custom indexes within SAP database solutions.
13. Performed root cause analysis on technical issues and developed effective resolutions.
14. Designed performance testing protocols for several SAP products, including [Product or Service] and [Product or Service].
15. Installed kernel upgrades per technical documentation guidelines, adhering to SAP's best practices.
16. Designed deployment automation solutions to expedite implementation of SAP solutions, including [Software] and [Software].
17. Reviewed technical specifications of deliverables and recommended improvements.
18. Managed system performance and user profiles.
19. Recommended hardware sizing, installation and configuration plans.
20. Participated in designing, scaling and implementing databases created to customer specifications.